

## 2007 Penn State Student Satisfaction Survey

### Overall

The purpose of the Student Satisfaction Survey is to gather feedback from undergraduate students from 20 Penn State campuses about their experiences at Penn State, including their overall satisfaction with in- and out-of-class experiences, their use of and satisfaction with various student services, and their campus involvement. This survey provides the University with information regarding the effectiveness of services and programs and measures change over time by comparing results with similar surveys conducted in 1999, 2002, and 2004.

A committee of staff, faculty, and students from across the Penn State system reviewed and revised the survey conducted in 2004 for the 2007 administration. Each campus was offered the opportunity to supply questions specific to their campus/college needs. The survey, approved by the Office for Research Protections, was administered online from March 25<sup>th</sup> to April 25<sup>th</sup> utilizing the services of Educational Benchmarking, Inc.

Random samples of undergraduate students from each of the Commonwealth campuses were invited to participate in this Web survey via e-mail. A total of 18,953 Commonwealth students were invited to participate. At University Park, the sample was drawn as a simple random sample with additional sampling from the smaller colleges; in total, 10,603 University Park students were invited to participate. In addition to a pre-invitation e-mail from the respective chief Student Affairs officer on each of the campuses, students received an initial invitation to participate and several reminders. Students who completed the survey were entered into a drawing to win a digital camera, an 80GB iPod, or an iPod Nano.

In total, 7,882 students completed the survey for a 26.7% overall response rate. Of those, 41.9% were UP students, and 58.1% attended the Commonwealth campuses.

Overall	n = 7882	100.0%
University Park	n = 3304	41.9%
Commonwealth Campuses	n = 4578	58.1%

Residential			Non-residential		
Abington	n = 330	4.2%	Hazleton	n = 263	3.3%
Altoona	n = 370	4.7%	Lehigh Valley	n = 158	2.0%
Beaver	n = 140	1.8%	Mont Alto	n = 241	3.1%
Berks	n = 302	3.8%	New Kensington	n = 225	2.9%
Delaware County	n = 268	3.4%	Schuylkill *	n = 171	2.2%
DuBois	n = 183	2.3%	Shenango	n = 186	2.4%
Erie – Behrend	n = 387	4.9%	University Park	n = 3304	41.9%
Fayette – Eberly	n = 193	2.4%	Wilkes-Barre	n = 130	1.6%
Greater Allegheny	n = 168	2.1%	Worthington Scranton	n = 238	3.0%
Harrisburg	n = 369	4.7%	York	n = 256	3.2%

**Please focus your responses to the following questions on your current Penn State location.**

**How satisfied are you with the overall quality of:**

- your formal academic experiences?

	Overall		University Park		Commonwealth Campuses	
	n = 7882		n = 3304		n = 4578	
1 – very dissatisfied	n = 117	1.5%	n = 44	1.3%	n = 73	1.6%
2 – somewhat dissatisfied	n = 309	3.9%	n = 139	4.2%	n = 170	3.8%
3 – neutral	n = 589	7.5%	n = 220	6.7%	n = 369	8.1%
4 – somewhat satisfied	n = 3062	39.1%	n = 1366	41.5%	n = 1696	37.4%
5 – very satisfied	n = 3747	47.9%	n = 1522	46.2%	n = 2225	49.1%
not applicable	n = 32		n = 11		n = 21	
missing	n = 26		n = 2		n = 24	
	mean = 4.28		mean = 4.27		mean = 4.29	

\* Schuylkill has been included as a residential campus because of “on-campus” housing owned by the campus advisory board.

**How satisfied are you with the overall quality of: (continued)**

2. your organized extracurricular experiences (e.g., member of student clubs, participating in intramural sports, involved in organized cultural or social activities)?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 217	3.4%	n = 61	2.0%	n = 156	4.6%
2 – somewhat dissatisfied	n = 645	10.0%	n = 215	7.1%	n = 430	12.5%
3 – neutral	n = 1597	24.8%	n = 557	18.4%	n = 1040	30.3%
4 – somewhat satisfied	n = 1846	28.6%	n = 939	31.1%	n = 907	26.5%
5 – very satisfied	n = 2142	33.2%	n = 1247	41.3%	n = 895	26.1%
not applicable	n = 1408		n = 280		n = 1128	
missing	n = 27		n = 5		n = 22	
	<b>mean = 3.78</b>		<b>mean = 4.03</b>		<b>mean = 3.57</b>	

3. your out-of-class experiences (e.g., attending plays, hearing speakers, having informal student discussions)?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 194	2.7%	n = 47	1.5%	n = 147	3.7%
2 – somewhat dissatisfied	n = 534	7.4%	n = 178	5.6%	n = 356	8.9%
3 – neutral	n = 1659	23.1%	n = 589	18.5%	n = 1070	26.8%
4 – somewhat satisfied	n = 2573	35.9%	n = 1201	37.8%	n = 1372	34.3%
5 – very satisfied	n = 2211	30.8%	n = 1161	36.6%	n = 1050	26.3%
not applicable	n = 686		n = 121		n = 565	
missing	n = 25		n = 7		n = 18	
	<b>mean = 3.85</b>		<b>mean = 4.02</b>		<b>mean = 3.71</b>	

4. your sense of belonging at Penn State?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 291	3.8%	n = 109	3.4%	n = 182	4.0%
2 – somewhat dissatisfied	n = 579	7.5%	n = 216	6.7%	n = 363	8.1%
3 – neutral	n = 1135	14.7%	n = 401	12.4%	n = 734	16.3%
4 – somewhat satisfied	n = 2033	26.3%	n = 806	25.0%	n = 1227	27.2%
5 – very satisfied	n = 3700	47.8%	n = 1698	52.6%	n = 2002	44.4%
not applicable	n = 116		n = 64		n = 52	
missing	n = 28		n = 10		n = 18	
	<b>mean = 4.07</b>		<b>mean = 4.17</b>		<b>mean = 4.00</b>	

5. the safety and security at your campus?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 162	2.1%	n = 33	1.0%	n = 129	2.9%
2 – somewhat dissatisfied	n = 323	4.2%	n = 151	4.7%	n = 172	3.9%
3 – neutral	n = 716	9.3%	n = 297	9.2%	n = 419	9.4%
4 – somewhat satisfied	n = 1947	25.4%	n = 1024	31.6%	n = 923	20.8%
5 – very satisfied	n = 4532	59.0%	n = 1731	53.5%	n = 2801	63.0%
not applicable	n = 167		n = 59		n = 108	
missing	n = 35		n = 9		n = 26	
	<b>mean = 4.35</b>		<b>mean = 4.32</b>		<b>mean = 4.37</b>	

6. the University's effort to encourage academic integrity?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 141	1.8%	n = 51	1.6%	n = 90	2.0%
2 – somewhat dissatisfied	n = 227	3.0%	n = 112	3.5%	n = 115	2.6%
3 – neutral	n = 829	10.8%	n = 427	13.2%	n = 402	9.0%
4 – somewhat satisfied	n = 2062	26.8%	n = 995	30.7%	n = 1067	24.0%
5 – very satisfied	n = 4433	57.6%	n = 1659	51.1%	n = 2774	62.4%
not applicable	n = 154		n = 54		n = 100	
missing	n = 36		n = 6		n = 30	
	<b>mean = 4.35</b>		<b>mean = 4.26</b>		<b>mean = 4.42</b>	

**How satisfied are you with the overall quality of: (continued)**

7. the orientation program provided when you were a new student?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 394	5.5%	n = 185	5.9%	n = 209	5.2%
2 – somewhat dissatisfied	n = 780	10.9%	n = 412	13.2%	n = 368	9.1%
3 – neutral	n = 1567	21.9%	n = 761	24.4%	n = 806	20.0%
4 – somewhat satisfied	n = 2110	29.5%	n = 993	31.8%	n = 1117	27.7%
5 – very satisfied	n = 2301	32.2%	n = 771	24.7%	n = 1530	38.0%
not applicable	n = 697		n = 172		n = 525	
missing	n = 33		n = 10		n = 23	
	<b>mean = 3.72</b>		<b>mean = 3.56</b>		<b>mean = 3.84</b>	

8. If you were starting college again, would you choose to attend Penn State?

	Overall		University Park		Commonwealth Campuses	
yes	n = 5963	92.2%	n = 2451	91.6%	n = 3512	92.6%
no	n = 507	7.8%	n = 226	8.4%	n = 281	7.4%
don't know	n = 1224		n = 563		n = 661	
missing/prefer not to answer	n = 188		n = 64		n = 124	

**This next section concerns some aspects of your academic experiences at your current Penn State location.**

**How satisfied have you been at Penn State with:**

9. the quality of teaching?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 126	1.6%	n = 47	1.4%	n = 79	1.7%
2 – somewhat dissatisfied	n = 538	6.9%	n = 254	7.7%	n = 284	6.2%
3 – neutral	n = 855	10.9%	n = 378	11.5%	n = 477	10.5%
4 – somewhat satisfied	n = 3565	45.5%	n = 1700	51.7%	n = 1865	41.0%
5 – very satisfied	n = 2759	35.2%	n = 911	27.7%	n = 1848	40.6%
not applicable	n = 27		n = 8		n = 19	
missing	n = 12		n = 6		n = 6	
	<b>mean = 4.06</b>		<b>mean = 3.96</b>		<b>mean = 4.12</b>	

10. the quality of academic courses you've taken?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 103	1.3%	n = 35	1.1%	n = 68	1.5%
2 – somewhat dissatisfied	n = 378	4.8%	n = 190	5.8%	n = 188	4.1%
3 – neutral	n = 870	11.1%	n = 352	10.7%	n = 518	11.4%
4 – somewhat satisfied	n = 3568	45.5%	n = 1685	51.3%	n = 1883	41.3%
5 – very satisfied	n = 2923	37.3%	n = 1024	31.2%	n = 1899	41.7%
not applicable	n = 27		n = 9		n = 18	
missing	n = 13		n = 9		n = 4	
	<b>mean = 4.13</b>		<b>mean = 4.06</b>		<b>mean = 4.18</b>	

11. the quality of your classroom/lab facilities?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 148	1.9%	n = 49	1.5%	n = 99	2.2%
2 – somewhat dissatisfied	n = 566	7.3%	n = 197	6.0%	n = 369	8.2%
3 – neutral	n = 1034	13.4%	n = 399	12.2%	n = 635	14.2%
4 – somewhat satisfied	n = 2996	38.7%	n = 1336	41.0%	n = 1660	37.1%
5 – very satisfied	n = 2994	38.7%	n = 1278	39.2%	n = 1716	38.3%
not applicable	n = 125		n = 35		n = 90	
missing	n = 19		n = 10		n = 9	
	<b>mean = 4.05</b>		<b>mean = 4.10</b>		<b>mean = 4.01</b>	

**How satisfied have you been at Penn State with: (continued)**

12. the use of technology in your classes?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 136	1.8%	n = 37	1.1%	n = 99	2.2%
2 – somewhat dissatisfied	n = 414	5.4%	n = 140	4.3%	n = 274	6.1%
3 – neutral	n = 1170	15.1%	n = 416	12.8%	n = 754	16.8%
4 – somewhat satisfied	n = 2820	36.5%	n = 1213	37.3%	n = 1607	35.9%
5 – very satisfied	n = 3190	41.3%	n = 1444	44.4%	n = 1746	39.0%
not applicable	n = 120		n = 38		n = 82	
missing	n = 32		n = 16		n = 16	
	<b>mean = 4.10</b>		<b>mean = 4.20</b>		<b>mean = 4.03</b>	

13. the extent to which faculty included diversity/multicultural/international resources in their class presentation, assignments, or discussions?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 137	1.8%	n = 54	1.7%	n = 83	1.9%
2 – somewhat dissatisfied	n = 394	5.3%	n = 209	6.7%	n = 185	4.2%
3 – neutral	n = 2058	27.4%	n = 1012	32.4%	n = 1046	23.9%
4 – somewhat satisfied	n = 2505	33.4%	n = 1054	33.7%	n = 1451	33.2%
5 – very satisfied	n = 2406	32.1%	n = 796	25.5%	n = 1610	36.8%
not applicable	n = 356		n = 170		n = 186	
missing	n = 26		n = 9		n = 17	
	<b>mean = 3.89</b>		<b>mean = 3.75</b>		<b>mean = 3.99</b>	

14. the opportunities to meet with faculty outside of classroom?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 141	1.8%	n = 59	1.8%	n = 82	1.8%
2 – somewhat dissatisfied	n = 347	4.5%	n = 181	5.6%	n = 166	3.7%
3 – neutral	n = 956	12.4%	n = 498	15.4%	n = 458	10.2%
4 – somewhat satisfied	n = 2448	31.7%	n = 1139	35.2%	n = 1309	29.2%
5 – very satisfied	n = 3822	49.5%	n = 1358	42.0%	n = 2464	55.0%
not applicable	n = 153		n = 61		n = 92	
missing	n = 15		n = 8		n = 7	
	<b>mean = 4.23</b>		<b>mean = 4.10</b>		<b>mean = 4.32</b>	

15. your opportunity to participate in an independent research project with a faculty member?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 260	5.3%	n = 128	6.0%	n = 132	4.8%
2 – somewhat dissatisfied	n = 586	12.0%	n = 347	16.2%	n = 239	8.7%
3 – neutral	n = 1813	37.0%	n = 762	35.5%	n = 1051	38.2%
4 – somewhat satisfied	n = 1062	21.7%	n = 444	20.7%	n = 618	22.4%
5 – very satisfied	n = 1177	24.0%	n = 463	21.6%	n = 714	25.9%
not applicable	n = 2945		n = 1140		n = 1805	
missing	n = 39		n = 20		n = 19	
	<b>mean = 3.47</b>		<b>mean = 3.36</b>		<b>mean = 3.56</b>	

16. your opportunity to participate in a Penn State study abroad program?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 210	4.5%	n = 95	4.4%	n = 115	4.5%
2 – somewhat dissatisfied	n = 423	9.0%	n = 188	8.6%	n = 235	9.3%
3 – neutral	n = 1768	37.5%	n = 677	31.1%	n = 1091	43.0%
4 – somewhat satisfied	n = 1065	22.6%	n = 530	24.3%	n = 535	21.1%
5 – very satisfied	n = 1248	26.5%	n = 688	31.6%	n = 560	22.1%
not applicable	n = 3139		n = 1114		n = 2025	
missing	n = 29		n = 12		n = 17	
	<b>mean = 3.58</b>		<b>mean = 3.70</b>		<b>mean = 3.47</b>	

**How satisfied have you been at Penn State with: (continued)**

17. your opportunity to participate in a Penn State approved co-op, internship, or student teaching experience?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 240	4.8%	n = 106	4.6%	n = 134	4.9%
2 – somewhat dissatisfied	n = 457	9.1%	n = 238	10.4%	n = 219	8.0%
3 – neutral	n = 1624	32.2%	n = 688	30.0%	n = 936	34.0%
4 – somewhat satisfied	n = 1227	24.3%	n = 569	24.8%	n = 658	23.9%
5 – very satisfied	n = 1496	29.7%	n = 689	30.1%	n = 807	29.3%
not applicable	n = 2800		n = 999		n = 1801	
missing	n = 38		n = 15		n = 23	
	<b>mean = 3.65</b>		<b>mean = 3.65</b>		<b>mean = 3.65</b>	

18. the courses you have taken in your major or field of study?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 179	2.4%	n = 56	1.8%	n = 123	2.9%
2 – somewhat dissatisfied	n = 460	6.2%	n = 213	6.7%	n = 247	5.8%
3 – neutral	n = 789	10.6%	n = 299	9.4%	n = 490	11.4%
4 – somewhat satisfied	n = 2734	36.7%	n = 1280	40.4%	n = 1454	33.9%
5 – very satisfied	n = 3292	44.2%	n = 1317	41.6%	n = 1975	46.0%
not applicable	n = 407		n = 130		n = 277	
missing	n = 21		n = 9		n = 12	
	<b>mean = 4.14</b>		<b>mean = 4.13</b>		<b>mean = 4.15</b>	

19. the availability of courses to make progress toward your degree?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 516	6.7%	n = 141	4.3%	n = 375	8.3%
2 – somewhat dissatisfied	n = 1119	14.4%	n = 387	11.9%	n = 732	16.3%
3 – neutral	n = 1011	13.0%	n = 373	11.5%	n = 638	14.2%
4 – somewhat satisfied	n = 2597	33.5%	n = 1218	37.5%	n = 1379	30.6%
5 – very satisfied	n = 2505	32.3%	n = 1127	34.7%	n = 1378	30.6%
not applicable	n = 97		n = 38		n = 59	
missing	n = 37		n = 20		n = 17	
	<b>mean = 3.70</b>		<b>mean = 3.86</b>		<b>mean = 3.59</b>	

20. the process of registering for courses?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 280	3.6%	n = 138	4.2%	n = 142	3.2%
2 – somewhat dissatisfied	n = 736	9.5%	n = 409	12.5%	n = 327	7.3%
3 – neutral	n = 1037	13.4%	n = 471	14.5%	n = 566	12.6%
4 – somewhat satisfied	n = 2383	30.7%	n = 1071	32.9%	n = 1312	29.2%
5 – very satisfied	n = 3322	42.8%	n = 1170	35.9%	n = 2152	47.8%
not applicable	n = 77		n = 26		n = 51	
missing	n = 47		n = 19		n = 28	
	<b>mean = 4.00</b>		<b>mean = 3.84</b>		<b>mean = 4.11</b>	

**How satisfied have you been this past year with the:**

21. advising resources available online (e.g., eLion and Advising @ PSU)?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 230	3.0%	n = 80	2.5%	n = 150	3.4%
2 – somewhat dissatisfied	n = 510	6.7%	n = 248	7.8%	n = 262	5.9%
3 – neutral	n = 1177	15.4%	n = 559	17.5%	n = 618	13.9%
4 – somewhat satisfied	n = 2502	32.8%	n = 1174	36.8%	n = 1328	30.0%
5 – very satisfied	n = 3202	42.0%	n = 1129	35.4%	n = 2073	46.8%
not applicable	n = 243		n = 105		n = 138	
missing	n = 18		n = 9		n = 9	
	<b>mean = 4.04</b>		<b>mean = 3.95</b>		<b>mean = 4.11</b>	

**How satisfied have you been this past year with the: (continued)**

22. accessibility of your academic advisor (e.g., by e-mail, phone, office hours, and/or appointments)?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 442	5.8%	n = 174	5.4%	n = 268	6.0%
2 – somewhat dissatisfied	n = 686	9.0%	n = 321	10.0%	n = 365	8.2%
3 – neutral	n = 1030	13.4%	n = 485	15.1%	n = 545	12.3%
4 – somewhat satisfied	n = 1864	24.3%	n = 827	25.7%	n = 1037	23.3%
5 – very satisfied	n = 3636	47.5%	n = 1408	43.8%	n = 2228	50.1%
not applicable	n = 206		n = 80		n = 126	
missing	n = 18		n = 9		n = 9	
	<b>mean = 3.99</b>		<b>mean = 3.93</b>		<b>mean = 4.03</b>	

23. information and/or referrals your advisor provides to help you make informed decisions?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 548	7.4%	n = 234	7.5%	n = 314	7.3%
2 – somewhat dissatisfied	n = 767	10.3%	n = 362	11.5%	n = 405	9.4%
3 – neutral	n = 1291	17.3%	n = 610	19.4%	n = 681	15.8%
4 – somewhat satisfied	n = 1998	26.8%	n = 879	28.0%	n = 1119	25.9%
5 – very satisfied	n = 2851	38.2%	n = 1052	33.5%	n = 1799	41.7%
not applicable	n = 401		n = 155		n = 246	
missing	n = 26		n = 12		n = 14	
	<b>mean = 3.78</b>		<b>mean = 3.69</b>		<b>mean = 3.85</b>	

24. overall quality of your academic advising?

	Overall		University Park		Commonwealth Campuses	
1 – very dissatisfied	n = 530	6.9%	n = 220	6.8%	n = 310	7.0%
2 – somewhat dissatisfied	n = 764	10.0%	n = 377	11.7%	n = 387	8.7%
3 – neutral	n = 1197	15.6%	n = 544	16.9%	n = 653	14.7%
4 – somewhat satisfied	n = 2038	26.6%	n = 907	28.1%	n = 1131	25.5%
5 – very satisfied	n = 3139	40.9%	n = 1178	36.5%	n = 1961	44.1%
not applicable	n = 189		n = 67		n = 122	
missing	n = 25		n = 11		n = 14	
	<b>mean = 3.85</b>		<b>mean = 3.76</b>		<b>mean = 3.91</b>	

**The next questions focus on your use and satisfaction with student services.**

**Note: use N/A if ‘not applicable’ for your campus.**

25. How often have you used campus career planning services?

	Overall		University Park		Commonwealth Campuses	
never	n = 4392	60.4%	n = 1896	61.5%	n = 2496	59.6%
once	n = 1323	18.2%	n = 567	18.4%	n = 756	18.1%
more than once	n = 1054	14.5%	n = 485	15.7%	n = 569	13.6%
not applicable	n = 499	6.9%	n = 135	4.4%	n = 364	8.7%
don't know	n = 538		n = 196		n = 342	
missing/prefer not to answer	n = 76		n = 25		n = 51	

26. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 2377		n = 1052		n = 1325	
1 – very dissatisfied	n = 58	2.6%	n = 24	2.4%	n = 34	2.7%
2 – somewhat dissatisfied	n = 144	6.4%	n = 78	7.7%	n = 66	5.3%
3 – neutral	n = 390	17.3%	n = 170	16.7%	n = 220	17.7%
4 – somewhat satisfied	n = 915	40.5%	n = 425	41.7%	n = 490	39.5%
5 – very satisfied	n = 753	33.3%	n = 321	31.5%	n = 432	34.8%
not applicable	n = 23		n = 5		n = 18	
missing	n = 94		n = 29		n = 65	
	<b>mean = 3.96</b>		<b>mean = 3.92</b>		<b>mean = 3.98</b>	

27. How often have you used campus computer support services?

	Overall		University Park		Commonwealth Campuses	
never	n = 2512	34.0%	n = 1048	33.5%	n = 1464	34.3%
once	n = 1720	23.3%	n = 883	28.2%	n = 837	19.6%
more than once	n = 2923	39.5%	n = 1119	35.8%	n = 1804	42.3%
not applicable	n = 238	3.2%	n = 79	2.5%	n = 159	3.7%
don't know	n = 400		n = 146		n = 254	
missing/prefer not to answer	n = 89		n = 29		n = 60	

28. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 4643		n = 2002		n = 2641	
1 – very dissatisfied	n = 127	2.8%	n = 58	3.0%	n = 69	2.7%
2 – somewhat dissatisfied	n = 240	5.4%	n = 124	6.4%	n = 116	4.6%
3 – neutral	n = 473	10.6%	n = 213	10.9%	n = 260	10.3%
4 – somewhat satisfied	n = 1552	34.7%	n = 753	38.6%	n = 799	31.7%
5 – very satisfied	n = 2080	46.5%	n = 803	41.2%	n = 1277	50.7%
not applicable	n = 15		n = 6		n = 9	
missing	n = 156		n = 45		n = 111	
	<b>mean = 4.17</b>		<b>mean = 4.09</b>		<b>mean = 4.23</b>	

29. How often have you used campus student healthcare services?

	Overall		University Park		Commonwealth Campuses	
never	n = 4081	52.9%	n = 1169	36.0%	n = 2912	65.2%
once	n = 1426	18.5%	n = 762	23.5%	n = 664	14.9%
more than once	n = 1885	24.4%	n = 1266	39.0%	n = 619	13.9%
not applicable	n = 322	4.2%	n = 50	1.5%	n = 272	6.1%
don't know	n = 71		n = 17		n = 54	
missing/prefer not to answer	n = 97		n = 40		n = 57	

30. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 3311		n = 2028		n = 1283	
1 – very dissatisfied	n = 142	4.4%	n = 92	4.6%	n = 50	4.1%
2 – somewhat dissatisfied	n = 332	10.4%	n = 253	12.7%	n = 79	6.5%
3 – neutral	n = 325	10.1%	n = 207	10.4%	n = 118	9.7%
4 – somewhat satisfied	n = 941	29.4%	n = 675	34.0%	n = 266	21.8%
5 – very satisfied	n = 1466	45.7%	n = 760	38.2%	n = 706	57.9%
not applicable	n = 8		n = 2		n = 6	
missing	n = 97		n = 39		n = 58	
	<b>mean = 4.02</b>		<b>mean = 3.88</b>		<b>mean = 4.23</b>	

31. How often have you used the campus bookstore?

	Overall		University Park		Commonwealth Campuses	
never	n = 50	0.6%	n = 27	0.8%	n = 23	0.5%
once	n = 270	3.5%	n = 92	2.8%	n = 178	3.9%
more than once	n = 7456	95.8%	n = 3142	96.3%	n = 4314	95.4%
not applicable	n = 10	0.1%	n = 3	0.1%	n = 7	0.2%
don't know	n = 20		n = 5		n = 15	
missing/prefer not to answer	n = 76		n = 35		n = 41	

32. If (used the campus bookstore) once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 7726		n = 3234		n = 4492	
1 – very dissatisfied	n = 326	4.4%	n = 108	3.4%	n = 218	5.0%
2 – somewhat dissatisfied	n = 716	9.6%	n = 266	8.4%	n = 450	10.4%
3 – neutral	n = 964	12.9%	n = 425	13.4%	n = 539	12.5%
4 – somewhat satisfied	n = 2614	34.9%	n = 1287	40.6%	n = 1327	30.7%
5 – very satisfied	n = 2873	38.3%	n = 1083	34.2%	n = 1790	41.4%
not applicable	n = 12		n = 4		n = 8	
missing	n = 221		n = 61		n = 160	
	<b>mean = 3.93</b>		<b>mean = 3.94</b>		<b>mean = 3.93</b>	

33. How often have you used campus counseling and psychological services?

	Overall		University Park		Commonwealth Campuses	
never	n = 6709	86.6%	n = 2811	86.4%	n = 3898	86.8%
once	n = 313	4.0%	n = 150	4.6%	n = 163	3.6%
more than once	n = 382	4.9%	n = 189	5.8%	n = 193	4.3%
not applicable	n = 339	4.4%	n = 103	3.2%	n = 236	5.3%
don't know	n = 47		n = 8		n = 39	
missing/prefer not to answer	n = 92		n = 43		n = 49	

34. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 695		n = 339		n = 356	
1 – very dissatisfied	n = 51	7.7%	n = 23	6.9%	n = 28	8.4%
2 – somewhat dissatisfied	n = 63	9.5%	n = 32	9.6%	n = 31	9.3%
3 – neutral	n = 90	13.5%	n = 49	14.7%	n = 41	12.3%
4 – somewhat satisfied	n = 169	25.4%	n = 100	30.0%	n = 69	20.8%
5 – very satisfied	n = 292	43.9%	n = 129	38.7%	n = 163	49.1%
not applicable	n = 3		n = 0		n = 3	
missing	n = 27		n = 6		n = 21	
	<b>mean = 3.88</b>		<b>mean = 3.84</b>		<b>mean = 3.93</b>	

35. How often have you used student financial aid services?

	Overall		University Park		Commonwealth Campuses	
never	n = 2480	34.9%	n = 1434	49.8%	n = 1046	24.8%
once	n = 1072	15.1%	n = 365	12.7%	n = 707	16.7%
more than once	n = 3353	47.2%	n = 989	34.4%	n = 2364	56.0%
not applicable	n = 195	2.7%	n = 90	3.1%	n = 105	2.5%
don't know	n = 643		n = 352		n = 291	
missing/prefer not to answer	n = 139		n = 74		n = 65	

36. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 4425		n = 1354		n = 3071	
1 – very dissatisfied	n = 265	6.2%	n = 127	9.6%	n = 138	4.7%
2 – somewhat dissatisfied	n = 375	8.8%	n = 176	13.3%	n = 199	6.8%
3 – neutral	n = 627	14.7%	n = 237	17.9%	n = 390	13.3%
4 – somewhat satisfied	n = 1254	29.4%	n = 435	32.8%	n = 819	27.9%
5 – very satisfied	n = 1742	40.9%	n = 351	26.5%	n = 1391	47.4%
not applicable	n = 12		n = 1		n = 11	
missing	n = 150		n = 27		n = 123	
	<b>mean = 3.90</b>		<b>mean = 3.53</b>		<b>mean = 4.06</b>	

37. How often have you used part-time or full-time job placement services on campus?

	Overall		University Park		Commonwealth Campuses	
	n	%	n	%	n	%
never	6271	82.0%	2600	81.0%	3671	82.7%
once	528	6.9%	249	7.8%	279	6.3%
more than once	418	5.5%	225	7.0%	193	4.3%
not applicable	432	5.6%	137	4.3%	295	6.6%
don't know	121		45		76	
missing/prefer not to answer	112		48		64	

38. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n	%	n	%	n	%
	<b>n = 946</b>		<b>n = 474</b>		<b>n = 472</b>	
1 – very dissatisfied	73	8.1%	34	7.5%	39	8.7%
2 – somewhat dissatisfied	73	8.1%	44	9.7%	29	6.5%
3 – neutral	139	15.4%	61	13.4%	78	17.4%
4 – somewhat satisfied	279	30.9%	155	34.1%	124	27.7%
5 – very satisfied	338	37.5%	161	35.4%	177	39.6%
not applicable	3		2		1	
missing	41		17		24	
	<b>mean = 3.82</b>		<b>mean = 3.80</b>		<b>mean = 3.83</b>	

39. How often have you used campus recreational sports facilities?

	Overall		University Park		Commonwealth Campuses	
	n	%	n	%	n	%
never	2239	29.0%	508	15.7%	1731	38.6%
once	419	5.4%	114	3.5%	305	6.8%
more than once	4918	63.7%	2587	80.0%	2331	52.0%
not applicable	142	1.8%	26	0.8%	116	2.6%
don't know	63		30		33	
missing/prefer not to answer	101		39		62	

40. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n	%	n	%	n	%
	<b>n = 5337</b>		<b>n = 2701</b>		<b>n = 2636</b>	
1 – very dissatisfied	140	2.7%	33	1.2%	107	4.3%
2 – somewhat dissatisfied	354	6.8%	127	4.8%	227	9.0%
3 – neutral	492	9.5%	182	6.9%	310	12.3%
4 – somewhat satisfied	1998	38.7%	1047	39.5%	951	37.8%
5 – very satisfied	2184	42.3%	1262	47.6%	922	36.6%
not applicable	8		3		5	
missing	161		47		114	
	<b>mean = 4.11</b>		<b>mean = 4.27</b>		<b>mean = 3.94</b>	

41. How often have you used campus library services (including online services)?

	Overall		University Park		Commonwealth Campuses	
	n	%	n	%	n	%
never	349	4.5%	135	4.2%	214	4.8%
once	516	6.7%	199	6.1%	317	7.1%
more than once	6849	88.5%	2904	89.5%	3945	87.7%
not applicable	26	0.3%	6	0.2%	20	0.4%
don't know	42		17		25	
missing/prefer not to answer	100		43		57	

42. If (used campus library services) once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 7365		n = 3103		n = 4262	
1 – very dissatisfied	n = 77	1.1%	n = 24	0.8%	n = 53	1.3%
2 – somewhat dissatisfied	n = 165	2.3%	n = 67	2.2%	n = 98	2.4%
3 – neutral	n = 559	7.8%	n = 222	7.3%	n = 337	8.2%
4 – somewhat satisfied	n = 2418	33.9%	n = 1103	36.3%	n = 1315	32.2%
5 – very satisfied	n = 3909	54.8%	n = 1626	53.5%	n = 2283	55.9%
not applicable	n = 11		n = 6		n = 5	
missing	n = 226		n = 55		n = 171	
	<b>mean = 4.39</b>		<b>mean = 4.39</b>		<b>mean = 4.39</b>	

43. How often have you used campus learning support services?

	Overall		University Park		Commonwealth Campuses	
never	n = 4722	63.6%	n = 2129	68.9%	n = 2593	59.8%
once	n = 914	12.3%	n = 349	11.3%	n = 565	13.0%
more than once	n = 1549	20.9%	n = 528	17.1%	n = 1021	23.6%
not applicable	n = 242	3.3%	n = 86	2.8%	n = 156	3.6%
don't know	n = 345		n = 164		n = 181	
missing/prefer not to answer	n = 110		n = 48		n = 62	

44. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 2463		n = 877		n = 1586	
1 – very dissatisfied	n = 88	3.7%	n = 36	4.2%	n = 52	3.5%
2 – somewhat dissatisfied	n = 162	6.9%	n = 71	8.3%	n = 91	6.0%
3 – neutral	n = 341	14.5%	n = 140	16.4%	n = 201	13.4%
4 – somewhat satisfied	n = 839	35.6%	n = 327	38.4%	n = 512	34.0%
5 – very satisfied	n = 927	39.3%	n = 278	32.6%	n = 649	43.1%
not applicable	n = 9		n = 0		n = 9	
missing	n = 97		n = 25		n = 72	
	<b>mean = 4.00</b>		<b>mean = 3.87</b>		<b>mean = 4.07</b>	

45. How often have you used food services provided on campus?

	Overall		University Park		Commonwealth Campuses	
never	n = 734	9.5%	n = 123	3.8%	n = 611	13.6%
once	n = 312	4.0%	n = 51	1.6%	n = 261	5.8%
more than once	n = 6641	85.7%	n = 3074	94.4%	n = 3567	79.3%
not applicable	n = 66	0.9%	n = 9	0.3%	n = 57	1.3%
don't know	n = 43		n = 12		n = 31	
missing/prefer not to answer	n = 86		n = 35		n = 51	

46. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 6953		n = 3125		n = 3828	
1 – very dissatisfied	n = 389	5.8%	n = 74	2.4%	n = 315	8.5%
2 – somewhat dissatisfied	n = 820	12.1%	n = 237	7.7%	n = 583	15.8%
3 – neutral	n = 1098	16.3%	n = 444	14.5%	n = 654	17.7%
4 – somewhat satisfied	n = 2619	38.8%	n = 1333	43.4%	n = 1286	34.9%
5 – very satisfied	n = 1829	27.1%	n = 982	32.0%	n = 847	23.0%
not applicable	n = 10		n = 0		n = 10	
missing	n = 188		n = 55		n = 133	
	<b>mean = 3.69</b>		<b>mean = 3.95</b>		<b>mean = 3.48</b>	

47. How often have you used campus resources for women students?

	Overall		University Park		Commonwealth Campuses	
never	n = 6118	81.0%	n = 2683	83.9%	n = 3435	78.9%
once	n = 121	1.6%	n = 55	1.7%	n = 66	1.5%
more than once	n = 176	2.3%	n = 76	2.4%	n = 100	2.3%
not applicable	n = 1135	15.0%	n = 382	12.0%	n = 753	17.3%
don't know	n = 229		n = 68		n = 161	
missing/prefer not to answer	n = 103		n = 40		n = 63	

48. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 297		n = 131		n = 166	
1 – very dissatisfied	n = 5	1.8%	n = 1	0.8%	n = 4	2.7%
2 – somewhat dissatisfied	n = 10	3.7%	n = 5	4.0%	n = 5	3.4%
3 – neutral	n = 36	13.2%	n = 8	6.4%	n = 28	19.0%
4 – somewhat satisfied	n = 86	31.6%	n = 42	33.6%	n = 44	29.9%
5 – very satisfied	n = 135	49.6%	n = 69	55.2%	n = 66	44.9%
not applicable	n = 1		n = 0		n = 1	
missing	n = 24		n = 6		n = 18	
	<b>mean = 4.24</b>		<b>mean = 4.38</b>		<b>mean = 4.11</b>	

49. How often have you used campus resources for adult learners?

	Overall		University Park		Commonwealth Campuses	
never	n = 5885	77.5%	n = 2621	81.7%	n = 3264	74.4%
once	n = 129	1.7%	n = 42	1.3%	n = 87	2.0%
more than once	n = 301	4.0%	n = 51	1.6%	n = 250	5.7%
not applicable	n = 1279	16.8%	n = 494	15.4%	n = 785	17.9%
don't know	n = 200		n = 52		n = 148	
missing/prefer not to answer	n = 88		n = 44		n = 44	

50. If once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 430		n = 93		n = 337	
1 – very dissatisfied	n = 18	4.5%	n = 2	2.3%	n = 16	5.1%
2 – somewhat dissatisfied	n = 29	7.3%	n = 7	8.1%	n = 22	7.0%
3 – neutral	n = 29	7.3%	n = 7	8.1%	n = 22	7.0%
4 – somewhat satisfied	n = 120	30.1%	n = 40	46.5%	n = 80	25.6%
5 – very satisfied	n = 203	50.9%	n = 30	34.9%	n = 173	55.3%
not applicable	n = 3		n = 2		n = 1	
missing	n = 28		n = 5		n = 23	
	<b>mean = 4.16</b>		<b>mean = 4.03</b>		<b>mean = 4.19</b>	

51. How often have you used campus resources for minority students?

	Overall		University Park		Commonwealth Campuses	
never	n = 5820	76.1%	n = 2548	78.6%	n = 3272	74.3%
once	n = 112	1.5%	n = 61	1.9%	n = 51	1.2%
more than once	n = 240	3.1%	n = 124	3.8%	n = 116	2.6%
not applicable	n = 1475	19.3%	n = 510	15.7%	n = 965	21.9%
don't know	n = 159		n = 36		n = 123	
missing/prefer not to answer	n = 76		n = 25		n = 51	

52. If (used campus resources for minority students) once or more, how satisfied were you?

	Overall		University Park		Commonwealth Campuses	
	n = 352		n = 185		n = 167	
1 – very dissatisfied	n = 17	5.2%	n = 8	4.5%	n = 9	6.0%
2 – somewhat dissatisfied	n = 26	7.9%	n = 16	9.0%	n = 10	6.6%
3 – neutral	n = 53	16.2%	n = 33	18.6%	n = 20	13.2%
4 – somewhat satisfied	n = 112	34.1%	n = 63	35.6%	n = 49	32.5%
5 – very satisfied	n = 120	36.6%	n = 57	32.2%	n = 63	41.7%
not applicable	n = 1		n = 1		n = 0	
missing	n = 23		n = 7		n = 16	
	mean = 3.89		mean = 3.82		mean = 3.97	

During this academic year, please estimate the number of times you have:

53. participated in academic research with faculty outside of class?

	Overall		University Park		Commonwealth Campuses	
	zero times	n = 5327	77.4%	n = 2223	73.8%	n = 3104
1 – 2 times	n = 823	12.0%	n = 384	12.7%	n = 439	11.4%
3 – 4 times	n = 270	3.9%	n = 130	4.3%	n = 140	3.6%
5 – 6 times	n = 159	2.3%	n = 93	3.1%	n = 66	1.7%
7 or more times	n = 299	4.3%	n = 184	6.1%	n = 115	3.0%
don't know/missing/prefer not to answer	n = 1004		n = 290		n = 714	
	mean = 1.48 times		mean = 2.13 times		mean = 0.98 times	

54. worked with faculty members on activities other than coursework (e.g., committees, cocurricular activities)?

	Overall		University Park		Commonwealth Campuses	
	zero times	n = 4910	69.9%	n = 2149	70.8%	n = 2761
1 – 2 times	n = 1002	14.3%	n = 426	14.0%	n = 576	14.5%
3 – 4 times	n = 326	4.6%	n = 144	4.7%	n = 182	4.6%
5 – 6 times	n = 278	4.0%	n = 108	3.6%	n = 170	4.3%
7 or more times	n = 504	7.2%	n = 210	6.9%	n = 294	7.4%
don't know/missing/prefer not to answer	n = 862		n = 267		n = 595	
	mean = 2.23 times		mean = 2.14 times		mean = 2.29 times	

55. attended a lecture outside of class (e.g., University-sponsored speaker, debate or presentation)?

	Overall		University Park		Commonwealth Campuses	
	zero times	n = 2276	30.8%	n = 846	26.7%	n = 1430
1 – 2 times	n = 2747	37.2%	n = 1239	39.2%	n = 1508	35.7%
3 – 4 times	n = 1167	15.8%	n = 518	16.4%	n = 649	15.4%
5 – 6 times	n = 729	9.9%	n = 349	11.0%	n = 380	9.0%
7 or more times	n = 464	6.3%	n = 212	6.7%	n = 252	6.0%
don't know/missing/prefer not to answer	n = 499		n = 140		n = 359	
	mean = 2.38 times		mean = 2.54 times		mean = 2.26 times	

56. attended a cultural event (e.g., art exhibit, play, dance, or other theater performance)?

	Overall		University Park		Commonwealth Campuses	
	zero times	n = 2665	36.1%	n = 863	27.2%	n = 1802
1 – 2 times	n = 2575	34.8%	n = 1078	34.0%	n = 1497	35.5%
3 – 4 times	n = 1016	13.7%	n = 539	17.0%	n = 477	11.3%
5 – 6 times	n = 622	8.4%	n = 350	11.0%	n = 272	6.5%
7 or more times	n = 512	6.9%	n = 343	10.8%	n = 169	4.0%
don't know/missing/prefer not to answer	n = 492		n = 131		n = 361	
	mean = 2.42 times		mean = 3.23 times		mean = 1.80 times	

During this academic year, please estimate the number of times you have: (continued)

57. participated in spiritual/religious activities on/off campus (e.g., worship, meditation, prayer)?

	Overall		University Park		Commonwealth Campuses	
zero times	n = 5093	72.6%	n = 1876	60.9%	n = 3217	81.8%
1 – 5 times	n = 958	13.7%	n = 583	18.9%	n = 375	9.5%
6 – 10 times	n = 276	3.9%	n = 166	5.4%	n = 110	2.8%
11 – 15 times	n = 106	1.5%	n = 61	2.0%	n = 45	1.1%
16 – 19 times	n = 10	0.1%	n = 6	0.2%	n = 4	0.1%
20 or more times	n = 569	8.1%	n = 388	12.6%	n = 181	4.6%
don't know/missing/prefer not to answer	n = 870		n = 224		n = 646	
	<b>mean = 4.29 times</b>		<b>mean = 6.20 times</b>		<b>mean = 2.78 times</b>	

58. served on a university committee with faculty/staff (e.g., search committee, awards committee, college/department advisory board)?

	Overall		University Park		Commonwealth Campuses	
zero times	n = 6584	90.6%	n = 2880	91.5%	n = 3704	89.8%
1 – 2 times	n = 495	6.8%	n = 185	5.9%	n = 310	7.5%
3 – 4 times	n = 81	1.1%	n = 34	1.1%	n = 47	1.1%
5 – 6 times	n = 50	0.7%	n = 25	0.8%	n = 25	0.6%
7 or more times	n = 61	0.8%	n = 24	0.8%	n = 37	0.9%
don't know/missing/prefer not to answer	n = 611		n = 156		n = 455	
	<b>mean = 0.36 times</b>		<b>mean = 0.33 times</b>		<b>mean = 0.38 times</b>	

59. attended an athletic event?

	Overall		University Park		Commonwealth Campuses	
zero times	n = 2623	36.0%	n = 361	11.6%	n = 2262	54.2%
1 – 5 times	n = 1881	25.8%	n = 650	20.9%	n = 1231	29.5%
6 – 10 times	n = 1142	15.7%	n = 820	26.4%	n = 322	7.7%
11 – 15 times	n = 543	7.5%	n = 454	14.6%	n = 89	2.1%
16 – 19 times	n = 40	0.5%	n = 33	1.1%	n = 7	0.2%
20 or more times	n = 1059	14.5%	n = 793	25.5%	n = 266	6.4%
don't know/missing/prefer not to answer	n = 594		n = 193		n = 401	
	<b>mean = 7.65 times</b>		<b>mean = 12.82 times</b>		<b>mean = 3.79 times</b>	

60. participated in political activities (e.g., assisted with a campaign, attended a rally/fund raiser)?

	Overall		University Park		Commonwealth Campuses	
zero times	n = 6017	82.4%	n = 2589	82.1%	n = 3428	82.5%
1 – 2 times	n = 861	11.8%	n = 372	11.8%	n = 489	11.8%
3 – 4 times	n = 198	2.7%	n = 83	2.6%	n = 115	2.8%
5 – 6 times	n = 107	1.5%	n = 53	1.7%	n = 54	1.3%
7 or more times	n = 123	1.7%	n = 56	1.8%	n = 67	1.6%
don't know/missing/prefer not to answer	n = 576		n = 151		n = 425	
	<b>mean = 0.66 times</b>		<b>mean = 0.73 times</b>		<b>mean = 0.61 times</b>	

61. participated in community events or organizations (e.g., attended a local council meeting, served on a community committee)?

	Overall		University Park		Commonwealth Campuses	
zero times	n = 5566	76.9%	n = 2367	75.7%	n = 3199	77.8%
1 – 2 times	n = 833	11.5%	n = 358	11.4%	n = 475	11.6%
3 – 4 times	n = 291	4.0%	n = 142	4.5%	n = 149	3.6%
5 – 6 times	n = 223	3.1%	n = 103	3.3%	n = 120	2.9%
7 or more times	n = 327	4.5%	n = 158	5.1%	n = 169	4.1%
don't know/missing/prefer not to answer	n = 642		n = 176		n = 466	
	<b>mean = 1.41 times</b>		<b>mean = 1.63 times</b>		<b>mean = 1.24 times</b>	

**During this current semester, how many hours do you spend in a typical week (7 days):**

62. working (for pay) on campus? \*

	Overall		University Park		Commonwealth Campuses	
zero	n = 6186	82.9%	n = 2488	77.6%	n = 3698	86.9%
1 – 5 hours	n = 275	3.7%	n = 143	4.5%	n = 132	3.1%
6 – 10 hours	n = 430	5.8%	n = 263	8.2%	n = 167	3.9%
11 – 14 hours	n = 207	2.8%	n = 107	3.3%	n = 100	2.4%
15 or more hours	n = 364	4.9%	n = 206	6.4%	n = 158	3.7%
don't know/missing/prefer not to answer	n = 420		n = 97		n = 323	
	<b>mean = 11.45 hours ▼</b>		<b>mean = 11.32 hours ▼</b>		<b>mean = 11.61 hours ▼</b>	

63. a. working (for pay) off campus? \*

	Overall		University Park		Commonwealth Campuses	
zero	n = 4209	56.4%	n = 2602	81.2%	n = 1607	37.8%
1 – 5 hours	n = 264	3.5%	n = 97	3.0%	n = 167	3.9%
6 – 10 hours	n = 375	5.0%	n = 127	4.0%	n = 248	5.8%
11 – 14 hours	n = 161	2.2%	n = 44	1.4%	n = 117	2.8%
15 or more hours	n = 2448	32.8%	n = 335	10.5%	n = 2113	49.7%
don't know/missing/prefer not to answer	n = 425		n = 99		n = 326	
	<b>mean = 22.77 hours ▲</b>		<b>mean = 16.15 hours ▲</b>		<b>mean = 24.27 hours ▲</b>	

63. b. working for pay (on or off campus – combined)? \*

	Overall		University Park		Commonwealth Campuses	
zero	n = 3222	43.7%	n = 1978	61.8%	n = 1244	29.8%
1 – 5 hours	n = 384	5.2%	n = 177	5.5%	n = 207	5.0%
6 – 10 hours	n = 689	9.3%	n = 357	11.1%	n = 332	7.9%
11 – 14 hours	n = 342	4.6%	n = 147	4.6%	n = 195	4.7%
15 or more hours	n = 2744	37.2%	n = 543	17.0%	n = 2201	52.7%
don't know/missing/prefer not to answer	n = 501		n = 102		n = 399	
	<b>mean = 20.86 hours ♦</b>		<b>mean = 14.57 hours ♦</b>		<b>mean = 23.48 hours ♦</b>	

64. studying/doing homework or team projects outside of class?

	Overall		University Park		Commonwealth Campuses	
zero	n = 100	1.4%	n = 29	0.9%	n = 71	1.7%
1 – 5 hours	n = 1214	16.6%	n = 409	13.0%	n = 805	19.4%
6 – 10 hours	n = 1999	27.4%	n = 746	23.7%	n = 1253	30.1%
11 – 15 hours	n = 1255	17.2%	n = 554	17.6%	n = 701	16.9%
16 – 20 hours	n = 1122	15.4%	n = 547	17.4%	n = 575	13.8%
21 – 25 hours	n = 508	7.0%	n = 253	8.0%	n = 255	6.1%
26 hours or more	n = 1106	15.1%	n = 608	19.3%	n = 498	12.0%
don't know/missing/prefer not to answer	n = 578		n = 158		n = 420	
	<b>mean = 16.16 hours</b>		<b>mean = 18.09 hours</b>		<b>mean = 14.70 hours</b>	

65. volunteering/participating in community service?

	Overall		University Park		Commonwealth Campuses	
zero	n = 4870	67.7%	n = 2043	65.6%	n = 2827	69.3%
1 – 5 hours	n = 1857	25.8%	n = 898	28.8%	n = 959	23.5%
6 – 10 hours	n = 290	4.0%	n = 113	3.6%	n = 177	4.3%
11 – 15 hours	n = 47	0.7%	n = 18	0.6%	n = 29	0.7%
16 – 20 hours	n = 57	0.8%	n = 20	0.6%	n = 37	0.9%
21 or more hours	n = 69	1.0%	n = 21	0.7%	n = 48	1.2%
don't know/missing/prefer not to answer	n = 692		n = 191		n = 501	
	<b>mean = 1.64 hours</b>		<b>mean = 1.48 hours</b>		<b>mean = 1.77 hours</b>	

\* Means include only those who indicated they work for pay ▼ on campus, ▲ off campus, and ♦ on and off campus combined.

During this current semester, how many hours do you spend in a typical week (7 days): (continued)

66. on a credit-bearing internship/co-op experience?

	Overall		University Park		Commonwealth Campuses	
zero	n = 6911	93.6%	n = 3031	94.7%	n = 3880	92.8%
1 – 5 hours	n = 120	1.6%	n = 62	1.9%	n = 58	1.4%
6 – 10 hours	n = 88	1.2%	n = 33	1.0%	n = 55	1.3%
11 – 15 hours	n = 61	0.8%	n = 19	0.6%	n = 42	1.0%
16 – 20 hours	n = 63	0.9%	n = 14	0.4%	n = 49	1.2%
21 or more hours	n = 141	1.9%	n = 43	1.3%	n = 98	2.3%
don't know/missing/prefer not to answer	n = 498		n = 102		n = 396	
	<b>mean = 1.12 hours</b>		<b>mean = 0.87 hours</b>		<b>mean = 1.32 hours</b>	

67. on a non-credit bearing internship/co-op experience?

	Overall		University Park		Commonwealth Campuses	
zero	n = 7137	96.7%	n = 3106	97.1%	n = 4031	96.4%
1 – 5 hours	n = 96	1.3%	n = 45	1.4%	n = 51	1.2%
6 – 10 hours	n = 52	0.7%	n = 22	0.7%	n = 30	0.7%
11 – 15 hours	n = 33	0.4%	n = 11	0.3%	n = 22	0.5%
16 – 20 hours	n = 33	0.4%	n = 10	0.3%	n = 23	0.5%
21 or more hours	n = 32	0.4%	n = 6	0.2%	n = 26	0.6%
don't know/missing/prefer not to answer	n = 499		n = 104		n = 395	
	<b>mean = 0.39 hours</b>		<b>mean = 0.27 hours</b>		<b>mean = 0.47 hours</b>	

68. being involved in club-sponsored cocurricular activities?

	Overall		University Park		Commonwealth Campuses	
zero	n = 4578	62.8%	n = 1593	50.7%	n = 2985	72.0%
1 – 5 hours	n = 2045	28.1%	n = 1148	36.5%	n = 897	21.6%
6 – 10 hours	n = 413	5.7%	n = 242	7.7%	n = 171	4.1%
11 – 15 hours	n = 105	1.4%	n = 65	2.1%	n = 40	1.0%
16 – 20 hours	n = 74	1.0%	n = 50	1.6%	n = 24	0.6%
21 or more hours	n = 74	1.0%	n = 47	1.5%	n = 27	0.7%
don't know/missing/prefer not to answer	n = 593		n = 159		n = 434	
	<b>mean = 2.04 hours</b>		<b>mean = 2.87 hours</b>		<b>mean = 1.42 hours</b>	

69. participating in intercollegiate athletics?

	Overall		University Park		Commonwealth Campuses	
zero	n = 6901	93.3%	n = 3021	94.3%	n = 3880	92.5%
1 – 3 hours	n = 138	1.9%	n = 60	1.9%	n = 78	1.9%
4 – 6 hours	n = 88	1.2%	n = 36	1.1%	n = 52	1.2%
7 – 9 hours	n = 37	0.5%	n = 11	0.3%	n = 26	0.6%
10 or more hours	n = 231	3.1%	n = 74	2.3%	n = 157	3.7%
don't know/missing/prefer not to answer	n = 487		n = 102		n = 385	
	<b>mean = 0.73 hours</b>		<b>mean = 0.61 hours</b>		<b>mean = 0.81 hours</b>	

70. exercising or participating in club or intramural sports?

	Overall		University Park		Commonwealth Campuses	
zero	n = 2851	38.9%	n = 927	29.4%	n = 1924	46.2%
1 – 3 hours	n = 1453	19.8%	n = 702	22.2%	n = 751	18.0%
4 – 6 hours	n = 1548	21.1%	n = 771	24.4%	n = 777	18.7%
7 – 9 hours	n = 485	6.6%	n = 264	8.4%	n = 221	5.3%
10 or more hours	n = 986	13.5%	n = 494	15.6%	n = 492	11.8%
don't know/missing/prefer not to answer	n = 559		n = 146		n = 413	
	<b>mean = 4.11 hours</b>		<b>mean = 4.83 hours</b>		<b>mean = 3.56 hours</b>	

71. How many of your classes do you skip in an average week?

	Overall		University Park		Commonwealth Campuses	
zero	n = 5284	69.5%	n = 1944	60.2%	n = 3340	76.3%
1 – 3 classes	n = 2172	28.5%	n = 1176	36.4%	n = 996	22.7%
4 – 6 classes	n = 118	1.6%	n = 88	2.7%	n = 30	0.7%
7 – 9 classes	n = 26	0.3%	n = 18	0.6%	n = 8	0.2%
10 or more classes	n = 8	0.1%	n = 3	0.1%	n = 5	0.1%
don't know	n = 80		n = 21		n = 59	
missing/prefer not to answer	n = 194		n = 54		n = 140	

72. How many faculty or staff members do you know well enough to ask for a recommendation?

	Overall		University Park		Commonwealth Campuses	
none	n = 1336	17.7%	n = 753	23.7%	n = 583	13.4%
1	n = 1353	17.9%	n = 669	21.0%	n = 684	15.7%
2	n = 1874	24.8%	n = 735	23.1%	n = 1139	26.1%
3	n = 1402	18.6%	n = 544	17.1%	n = 858	19.6%
4 or more	n = 1583	21.0%	n = 480	15.1%	n = 1103	25.3%
don't know	n = 248		n = 91		n = 157	
missing/prefer not to answer	n = 86		n = 32		n = 54	

This section focuses on some of your learning experiences outside of the classroom.

73. Have you been a member of a student club or organization?

	Overall		University Park		Commonwealth Campuses	
yes	n = 4551	59.7%	n = 2484	77.5%	n = 2067	46.7%
no	n = 3078	40.3%	n = 721	22.5%	n = 2357	53.3%
don't know	n = 89		n = 30		n = 59	
missing/prefer not to answer	n = 164		n = 69		n = 95	

74. (If yes) To what degree has your participation contributed to your overall satisfaction with your Penn State experience?

	Overall		University Park		Commonwealth Campuses	
	n = 4551		n = 2484		n = 2067	
1 – not at all	n = 247	5.7%	n = 111	4.6%	n = 136	7.0%
2 – slightly	n = 503	11.5%	n = 267	11.0%	n = 236	12.2%
3 – moderately	n = 1035	23.8%	n = 544	22.5%	n = 491	25.4%
4 – substantially	n = 1223	28.1%	n = 655	27.0%	n = 568	29.4%
5 – extremely	n = 1348	30.9%	n = 846	34.9%	n = 502	26.0%
don't know	n = 77		n = 23		n = 54	
missing	n = 118		n = 38		n = 80	
	mean = 3.67		mean = 3.77		mean = 3.55	

## Background

75. What is your age?

	Overall		University Park		Commonwealth Campuses	
18 – 19	n = 3134	40.1%	n = 1337	40.7%	n = 1797	39.7%
20 – 21	n = 2515	32.2%	n = 1331	40.5%	n = 1184	26.1%
22 – 23	n = 958	12.3%	n = 505	15.4%	n = 453	10.0%
24 – 26	n = 352	4.5%	n = 57	1.7%	n = 295	6.5%
27 – 30	n = 241	3.1%	n = 22	0.7%	n = 219	4.8%
31 – 40	n = 369	4.7%	n = 22	0.7%	n = 347	7.7%
41 or older	n = 244	3.1%	n = 11	0.3%	n = 233	5.1%
missing/prefer not to answer	n = 69		n = 19		n = 50	

76. What is your gender?

	Overall		University Park		Commonwealth Campuses	
male	n = 3634	46.5%	n = 1515	46.3%	n = 2119	46.7%
female	n = 4177	53.4%	n = 1756	53.7%	n = 2421	53.3%
transgender	n = 4	0.1%	n = 2	<0.1%	n = 2	< 0.1%
missing/prefer not to answer	n = 67		n = 31		n = 36	

77. Where do you currently live?

	Overall		University Park		Commonwealth Campuses	
off campus (with family)	n = 2532	32.4%	n = 130	4.0%	n = 2402	53.0%
off campus (independently)	n = 2809	35.9%	n = 1509	46.0%	n = 1300	28.7%
on campus	n = 2476	31.7%	n = 1645	50.1%	n = 831	18.3%
missing/prefer not to answer	n = 65		n = 20		n = 45	

78. Where did you begin your Penn State career?

	Overall		University Park		Commonwealth Campuses	
Abington	n = 351	4.5%	n = 40	1.2%	n = 311	6.8%
Altoona	n = 496	6.3%	n = 127	3.9%	n = 369	8.1%
Beaver	n = 158	2.0%	n = 13	0.4%	n = 145	3.2%
Berks	n = 380	4.8%	n = 81	2.5%	n = 299	6.6%
Delaware County	n = 284	3.6%	n = 22	0.7%	n = 262	5.7%
DuBois	n = 199	2.5%	n = 16	0.5%	n = 183	4.0%
Erie, The Behrend College	n = 444	5.7%	n = 48	1.5%	n = 396	8.7%
Fayette, The Eberly Campus	n = 201	2.6%	n = 7	0.2%	n = 194	4.3%
Greater Allegheny (formerly McKeesport)	n = 172	2.2%	n = 14	0.4%	n = 158	3.5%
Harrisburg	n = 331	4.2%	n = 19	0.6%	n = 312	6.8%
Hazleton	n = 304	3.9%	n = 39	1.2%	n = 265	5.8%
Lehigh Valley	n = 176	2.2%	n = 22	0.7%	n = 154	3.4%
Mont Alto	n = 261	3.3%	n = 14	0.4%	n = 247	5.4%
New Kensington	n = 227	2.9%	n = 10	0.3%	n = 217	4.8%
Schuylkill	n = 197	2.5%	n = 12	0.4%	n = 185	4.1%
Shenango	n = 191	2.4%	n = 6	0.2%	n = 185	4.1%
University Park	n = 2794	35.6%	n = 2737	83.4%	n = 57	1.3%
Wilkes-Barre	n = 141	1.8%	n = 17	0.5%	n = 124	2.7%
Worthington Scranton	n = 258	3.3%	n = 21	0.6%	n = 237	5.2%
York	n = 276	3.5%	n = 17	0.5%	n = 259	5.7%
missing/prefer not to answer	n = 41		n = 22		n = 19	

79. Are you a member of the Schreyer Honors College?

	Overall		University Park		Commonwealth Campuses	
yes	n = 282	3.8%	n = 218	6.7%	n = 64	1.5%
no	n = 7191	96.2%	n = 3022	93.3%	n = 4169	98.5%
don't know	n = 291		n = 25		n = 266	
missing/prefer not to answer	n = 118		n = 39		n = 79	

80. How many credits of coursework are you currently taking?

	Overall		University Park		Commonwealth Campuses	
1 – 11 credits	n = 611	7.8%	n = 58	1.8%	n = 553	12.2%
12 or more credits	n = 7196	92.2%	n = 3215	98.2%	n = 3981	87.8%
don't know	n = 16		n = 7		n = 9	
missing/prefer not to answer	n = 59		n = 24		n = 35	

81. What is your academic goal?

	Overall		University Park		Commonwealth Campuses	
2-year Associate degree	n = 347	4.6%	n = 5	0.2%	n = 342	7.9%
Baccalaureate degree	n = 6612	87.9%	n = 2950	92.9%	n = 3662	84.4%
Penn State certificate	n = 130	1.7%	n = 67	2.1%	n = 63	1.5%
other	n = 429	5.7%	n = 155	4.9%	n = 274	6.3%
don't know	n = 252		n = 80		n = 172	
missing/prefer not to answer	n = 112		n = 47		n = 65	

82. What is your current academic semester standing?

	Overall		University Park		Commonwealth Campuses	
Provisional/non-degree	n = 138	2.0%	n = 3	0.1%	n = 135	3.7%
1 – 2 semesters	n = 2064	30.2%	n = 843	26.6%	n = 1221	33.4%
3 – 4 semesters	n = 1759	25.8%	n = 727	23.0%	n = 1032	28.2%
5 – 6 semesters	n = 1296	19.0%	n = 696	22.0%	n = 600	16.4%
7 or more semesters	n = 1568	23.0%	n = 896	28.3%	n = 672	18.4%
don't know	n = 947		n = 104		n = 843	
missing/prefer not to answer	n = 110		n = 35		n = 75	

83. Are you an international student or foreign national?

	Overall		University Park		Commonwealth Campuses	
yes	n = 226	2.9%	n = 102	3.2%	n = 124	2.8%
no	n = 7487	97.1%	n = 3136	96.8%	n = 4351	97.2%
don't know	n = 44		n = 14		n = 30	
missing/prefer not to answer	n = 125		n = 52		n = 73	

84. With regard to race/ethnicity, how would you best describe yourself?

	Overall		University Park		Commonwealth Campuses	
African American/Black	n = 340	4.5%	n = 92	2.9%	n = 248	5.6%
Asian American/Pacific Islander	n = 358	4.7%	n = 186	5.9%	n = 172	3.9%
Hispanic American/Latino/Chicano	n = 202	2.7%	n = 83	2.6%	n = 119	2.7%
Native American/Tribal Affiliation	n = 16	0.2%	n = 2	0.1%	n = 14	0.3%
White/Caucasian/European American	n = 6362	84.4%	n = 2677	85.2%	n = 3685	83.8%
multiracial	n = 155	2.1%	n = 58	1.8%	n = 97	2.2%
other	n = 106	1.4%	n = 45	1.4%	n = 61	1.4%
don't know	n = 11		n = 6		n = 5	
missing/prefer not to answer	n = 332		n = 155		n = 177	

85. When are most of your current classes scheduled?

	Overall		University Park		Commonwealth Campuses	
before 5pm	n = 6341	81.3%	n = 3088	94.4%	n = 3253	71.9%
after 5pm	n = 436	5.6%	n = 22	0.7%	n = 414	9.2%
evenly split	n = 1018	13.1%	n = 162	5.0%	n = 856	18.9%
don't know	n = 11		n = 4		n = 7	
missing/prefer not to answer	n = 76		n = 28		n = 48	

86. Are you a member of an intercollegiate/varsity sports team?

	Overall		University Park		Commonwealth Campuses	
yes	n = 391	5.1%	n = 92	2.8%	n = 299	6.7%
no	n = 7281	94.1%	n = 3129	96.3%	n = 4152	92.5%
don't know/trying out	n = 65	0.8%	n = 27	0.8%	n = 38	0.8%
missing/prefer not to answer	n = 145		n = 56		n = 89	

87. What is your cumulative earned GPA at Penn State?

	Overall		University Park		Commonwealth Campuses	
below 2.75	n = 1149	15.9%	n = 367	11.6%	n = 782	19.2%
2.75 – 3.49	n = 3455	47.7%	n = 1568	49.6%	n = 1887	46.3%
3.50 or higher	n = 2638	36.4%	n = 1229	38.8%	n = 1409	34.6%
not applicable/haven't earned a GPA yet	n = 188		n = 28		n = 160	
don't know	n = 229		n = 25		n = 204	
missing/prefer not to answer	n = 223		n = 87		n = 136	